

Forest

Community Bridge Building Service

Job Description

Job Title Team Leader WFBB01

Salary Scale £25,000 per annum

Hours 37.5 hrs (flexible hours)

Contract length 18 months from appointment (may be renewed)

Accountable to In the first instance to the Manager and ultimately to the Chair of CREST Waltham Forest

Job Summary

The purpose of the post is to implement and deliver a Bridge Building Service developing access routes into a range of activities in the community, alongside other members of the public, for people with mental health problems supported by primary care services. The post-holder will line manage four whole-time equivalent Community Bridge Builders and a full-time Administrator.

NHS Waltham Forest is developing a new community based service for people supported in primary care with mental health problems. This service will complement the current primary care mental health service SOLUTIONS, provided by North East London Foundation Trust.

The new service will be piloted for 18 months. The post-holder will manage a Community Bridge Building team promoting the social inclusion and increased community activity of people aged 18 and over with mental health problems. The Community Bridge Builders will support people with mental health problems to access and maintain contact with mainstream community services, resources and facilities. The Community Bridge Building team will work across the following domains:

Employment,
Volunteering,
Education,
Arts,
Culture & Community, and
Sports and Leisure.

The post-holder will be part of a small team based at the office of CREST Waltham Forest, Unit 1, The Mews, 2a Truro Road, Walthamstow, London E17 7BY.

Close working relationships will be developed with SOLUTIONS, GP practices, local employers and a variety of community services to increase the number of clients accessing mainstream activities and support.

Main Duties

To lead and manage the Waltham Forest Community Bridge Building Team, supporting people with mental health problems to make informed choices about their own community participation. To negotiate opportunities for people with mental health problems to participate in community life.

To line manage and performance manage the Community Bridge Building Team, ensuring the effective delivery of the service.

Team_Leader

To work with CREST Waltham Forest and NHS Waltham Forest to review and further develop the service specification through the experience of this pilot.

To support the Community Bridge Builders to offer and provide individual support and guidance to people referred by primary care staff and SOLUTIONS that will enable them to access mainstream services.

To engage key stakeholders, in particular GPs, Solutions, NELFT and potentially the IAPT service, and to advertise and market the Community Bridge Building Service, highlighting the current opportunities for community participation to people with mental health problems.

To ensure the availability of an up to date information resource of local mainstream community activities and opportunities related to these life domains in the statutory, voluntary and commercial sectors. This includes specific research for resources which are targeted at minority and under-represented groups.

Ensure other identified barriers to community participation (for example housing, debt etc) are identified and addressed through links with appropriate mainstream services.

To build partnerships with other agencies so as to foster understanding, access resources and create a wide spectrum of opportunities for people with mental health problems. This includes identifying and working with fear and prejudice about mental ill health. Support may include encouraging agencies to develop new arrangements.

To provide reports and statistical information appropriate to agreed outcomes and in line with agreed timescales to the commissioning organisation (NHS Waltham Forest) and to the CREST Waltham Forest Management Committee.

To comply with all CREST Waltham Forest policies such as Equal Opportunities, Confidentiality and Personal Safety.

To undertake other duties as required commensurate with the post.

Key Outcomes

An increase in the number of people accessing mainstream services as part of their recovery from mental health problems.

Greater satisfaction of patients and primary care staff in the increased levels of active lifestyles that the service will provide.

An increased take-up of opportunities in local partnership projects, which promote social inclusion and health improvement.

An increase in the awareness of social inclusion issues among staff and volunteers working in mental health services.

CREST Waltham Forest

Community Bridge Building Service

Person Specification:

Team Leader

Quality Essential

Desirable

Qualifications and Educational Achievement

'A' Level/NVQ3 Level

Project management training

Management qualifications or training

Team_Leader

Communication Skills

Demonstrates excellent oral and written communication.

Experience of report writing and presenting statistical information.

Good computer literacy skills.

Ability to network and develop good working relationships with clients and professional workers.

Confidence in presentation skills.

Good sense of humour.

Experience and Knowledge

A minimum of two years' experience of project management, delivering outcomes to agreed timescales.

Experience of line managing small teams of independent workers

Experience of working with a diverse range of people in a community setting

Knowledge and understanding of mental health and mental ill health

Knowledge of key community organisations and opportunities in the statutory, voluntary and private sectors

Experience of working with people recovering from mental health problems.

Experience of working with minority groups

Experience of working with the independent and the statutory sector.

Experience of working professionally and empathically with people under strain or distressed.

Professional Awareness and Development.

Proven ability to work and liaise with other disciplines.

Awareness of equal opportunities legislation and practice.

Understanding of social inclusion policies.

Awareness of incapacity benefit and DLA.

Evidence of recent training to improve skills.